



English Programme Student handbook 2019-20

A very warm welcome

2nd January 2020

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Address

Docklands Academy London

[Click here to use google maps](#)

11 Selsdon Way, London E14 9GL

info@docklandsacademy.co.uk / docklandsacademy.co.uk

Phone: +44 (0)207 515 9695

24 hour emergency numbers:

+44 (0) 7763822984

+44 (0) 7473168131

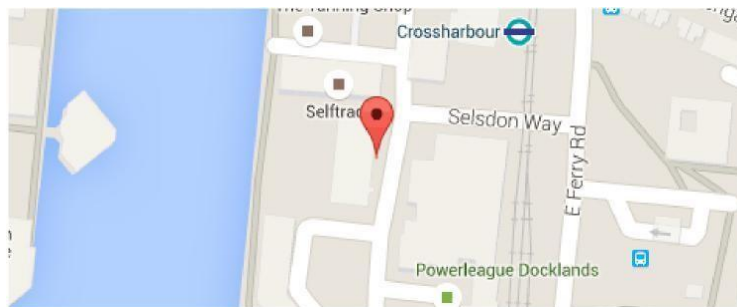
Police, Ambulance Service, Fire Brigade, Coastguard:

999, 911, 112

Opening Hours: 8:45 am – 5 pm Mon-Fri

Closed on the dates listed below:

Christmas Break	Between 20th Dec. 2019 – 1st Jan. 2020
Easter Break	Between 10th – 13th April 2020
Early May Bank Holiday	8th May 2020 - Friday
Spring Bank Holiday	25th May 2020 - Monday
Summer Bank Holiday	31st August 2020 - Monday



The nearest stop is [Crossharbour](#), DLR Station.

[Click here to use google maps](#)



[Sign up to O2 Wi-Fi](#). The magic word in London is hotspot. This free O2 Wi-Fi internet service can be found at several locations including McDonalds, Debenhams, Costa Coffee, House of Fraser, and Café Rouge. You don't have to be an O2 customer, and there is no need for passwords. Download the O2 WI-FI App, so you can find your nearest hotspot, even when you are offline.

You will have free access to Internet at the Academy.

Wi-Fi network is DALACADEMY

The password is docklandsaca*

Key Staff

Canan E. Celik	CEO & Acting Principal	canan.ejder@docklandsacademy.co.uk
Bernardo De Vire	Academic Head & Designated Lead Safeguarding Officer	bernardo.devire@docklandsacademy.co.uk
Erhan Yurdakul	Head of Academic Administration	erhan.y@docklandsacademy.co.uk
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Buket Erkus	DOS & English Teacher	buket@docklandsacademy.co.uk
Paul Vincent	English Teacher	paul.v@docklandsacademy.co.uk
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Efe Babila	Marketing Officer	efe.babila@docklandsacademy.co.uk

General information

This guide is designed to help you get ready for what we hope will be the experience of a lifetime, and it has lots of useful and important information. Please read it carefully.

The information is for all students at the Academy, including young people (U18) children (U16) and adults coming to study **English courses** or **higher education programmes**. It provides information on what to do if you are from the UK, the EU or another country. It tells you how to stay safe, follow the law and rules at the Academy.

If you are from another country, you can also find the information about what to do when you arrive at the airport. It gives advice on how to travel around London and tells you about all the free services you can use when you are here. There are also some details on places you can visit while you are staying in London.

If you want more information, please visit our website docklandsacademy.co.uk. You can find important information on our website about **courses, fees, how to apply, refund procedures** and **terms & conditions**.

Before you arrive

International students applying for English courses

- If you would like us to meet you at the airport or coach station and take you to your accommodation, you must inform us as soon as you know your arrival details.
- Organize your travel insurance. We recommend that students should get health and travel insurance and insurance against stolen or lost items before leaving.
- Be prepared to adapt to change your lifestyle because the culture, weather and food may be different from in your home country. This may sound obvious, but it is very important to prepare yourself and be patient when you arrive. It may take time to know and understand the English way of life.
- Make sure you bring important documents and information with you including your passport, any certificates from previous courses, address in your country and the UK, and details of next of kin (your closest living relatives) for emergencies.

Students applying for higher education programmes

- See our website or call us to make sure you know how to travel to the Academy.
- Make sure you bring important documents and information with you on the first day if you plan to enrol in a course, including your passport, your national insurance number, any previous qualifications, proof of employment, proof of your address, details of two referees and details of next of kin (your closest living relatives).

Useful information

Finding your way around London

You can always find your location in London using [google maps](#). Here is the link [DAL](#)

Transport in London

Information on all forms of transport in London including cycle hire, routes, maps, how to plan your journey, tickets sales; current traffic and travel updates can be found on [tfl.gov.uk](#)

Paying for your travel

You may be able to pay for your travel with your contactless debit or credit card on the London underground, buses, trams and some over-ground trains. Cards are accepted from many countries. You may also buy an Oyster Card.



Where can you use an oyster card?

- The London Underground
- Any London bus
- The railway network in Greater London
- Docklands Light Railway (DLR)
- Over-ground Railway
- 33% discount on scheduled river services

Where is the best place to buy an oyster card?

The easiest place to buy Oyster Cards is at Underground Station ticket offices. To buy an Oyster card in a London Underground Station, you pay a **£5 deposit** which is refunded when you return the Oyster card.

Banking

You can only apply for a bank account if you are planning to stay in the UK for more than one year. To open a bank account, you will need your passport and a school letter explaining that you are staying for more than a year. To get the letter, please ask at reception for the Welfare Officer who will be able to advise and direct you to the closest bank. Alternatively, you can open a current account with banking services like Monese: <https://monese.com/> or Monzo: <https://monzo.com>.

Medical care

We strongly advise all students to take out medical and travel insurance cover before coming. Your insurance policy should cover the following:

- medical expenses
- cancellation or shortening of your stay
- personal accident
- baggage, clothing, and personal effects
- loss of money
- travel delay

UK students

Please ensure if you are new to the area, you register with a local doctor's surgery as soon as possible rather than wait until you become ill.

EEA and Swiss nationals

You should have applied for a European Health Insurance Card (EHIC) prior to arrival here in the UK; this allows you to full NHS treatment. For more information please contact Academic Services. Please consider the implications of Brexit in the case that it comes into effect. You may wish to check the webpage <https://www.gov.uk/brexit> and take advice.

International students

You will need to register with a doctor on your arrival in the UK. You will hear people referring to this doctor as your GP (General Practitioner). Our **Welfare Officer** will help you to do this. Except in the case of an emergency, you should always see your GP first for your medical issues. However, you will need to pay for medical prescriptions, vaccinations, dental and optical treatment.

Once registered with a doctor, you can also call **111** for 24-hour professional medical advice. For medical emergencies which need immediate treatment you should visit the nearest hospital with an Accident & Emergency (A&E) ward. If the condition is so severe that you cannot travel to the hospital by yourself, then phone **999** to call an ambulance to help you.

The NHS is the UK National Health Service. If you need to see a doctor or dentist while in London, speak to the **Welfare Officer**, who will help with your enquiry. We have an on-site first aider and First Aid Box on each floor at the Academy. You will need to pay to see a dentist or optician. If you have a serious medical problem or an emergency that cannot wait until the next working day, you have the right to free emergency care and the nearest Accident and Emergency medical services are:

Newham General Hospital
Glen Road Plaistow, London, E13 8SL
Tel: +44 020 7363 9200

The Barkantine Walk-In Centre
121 Westferry Road, Isle of Dogs
London, E14 8JH
Tel: +44 020 7791 808

Arrival at school

English students

Placement Test, induction and registration

On your first day try to arrive early at 9.00am. We will interview you and find out what you need and want. When you arrive, you will be given a placement test and interviewed to make sure we put you in the right class, with others at the same English level. This allows us to assess your level of English and place you in the right class. You will also complete the registration and induction process. If you are not sure where to go and what to do when you arrive at the Academy, just ask the reception and let them know it is your first day at Docklands Academy, London and they will assist you.

- We ask questions to find out what you need and want.
- We make sure you have everything you need to feel safe and happy.
- We test your English grammar, reading, writing, speaking and listening.
- We ask you to complete a short application form.
- We ask you to read this handbook.
- We ask you to complete a short online quiz about the handbook.
- We ask you to pay any required fees (see our website).
- We place you in the right class for you.

General English Programme

Our General English classes are popular with students looking for an English course for their needs in all areas of English including speaking, listening, reading, writing, vocabulary and grammar.

Teachers follow a textbook for part of the time, but also teach lessons for your specific needs. The questions we ask you in tutorials will help the teacher prepare lessons you prefer and need. You will be given as much homework as you like and a test every Monday so you can see your progress.

We also have our own Academy Social Programme co-ordinator, Paul Vincent, who organizes regular weekly trips around London landmarks. He also takes students to secret locations you may never have heard of! The majority of excursions and social activities are within London and involve visiting museums, art galleries and other such educational establishments which are free of charge. In rare instances, the excursions may involve a cost, especially when visiting locations outside of London. Such costs would range from, at the cheaper end, an excursion to Brighton involving a train cost of £18.60, to, at the more expensive end, an excursion to Stonehenge and Bath which involves a total cost of £89.00 per person. In these rare instances, costs will be explained to students and agreed in advance.

The General English classes are twelve-weeks long for each level. There are five General English levels: Elementary, Pre-Intermediate, Intermediate, Upper-Intermediate and Advanced. After completing one level successfully, students can progress to the next level. Students may leave and new students may join the course at any time. Below is some information about the sort of things you will learn at each level.

Elementary

Functions

Students learn basic communication skills, including greetings, introductions and asking people for personal information. Students will talk about daily routines and free time, ordering food in a restaurant, travelling or going shopping.

Grammar

Students learn different tenses including the present simple, past simple, future simple, present continuous and present perfect simple. Students learn comparatives, superlatives, adjectives and nouns. Students also learn to use simple sentences, including positive, negative and question forms.

Skills

Students learn to speak in simple and everyday situations about things they know. They learn to listen and understand common English phrases and expressions when spoken clearly and slowly. Students learn to read short, basic texts on common topics they know, with high frequency vocabulary.

Students learn to write personal information in simple phrases and sentences, and use common conjunctions, such as “and”, “but” and “because”.

Pre-intermediate

Functions

Students learn to describe themselves and other people in more detail. They also learn to talk about plans and their life experiences. They learn to make small talk and to talk about jobs, travel and culture. They also will learn how to ask for directions and make appointments.

Grammar

Students learn to use different tenses including the present simple and continuous, past simple and continuous, future forms and present perfect. Students learn to use other structures including first and second conditionals, quantifiers, modals and relative clauses.

Skills

Students learn to speak in simple and everyday situations, and have dialogues on familiar topics. They also learn how to speak in more detail and for a longer time about their life now and their past experiences.

Students learn to listen comprehensibly to factual information about common everyday topics. They learn to listen for general messages and specific details, when spoken clearly and slowly.

Students learn to read a range of short, basic texts on familiar topics.

Students learn to write common phrases, simple sentence structures and paragraphs linked with basic connectors. They also learn to write basic emails and letters, with descriptions of their personal life and past experiences.

Intermediate

Functions

Students learn to perform a number of communicative functions, including describing food and people, places and events, asking for and giving information about people, events and procedures, applying for a job, and reviewing a film.

Grammar

Students learn to demonstrate their use of a range of grammatical structures, including past and present tenses, modals, first, second and third conditionals, and reported speech. Students learn to use grammar with fewer mistakes when speaking and writing.

Skills

Students learn to speak confidently on familiar topics, and express their thoughts and opinions on more abstract, cultural topics such as films, books and music. Students learn to follow extended speech and lines of argument on a familiar topic. Students learn to read short texts and articles more independently.

Students learn to write extended paragraphs linked with a range of common connecting phrases. They learn to write descriptions of their personal life and past experiences. They learn a variety of different types of writing including an informal letter, formal letter and CV, film review and magazine article.

Upper - Intermediate

Functions

Students learn to perform a number of communicative functions, including reacting and asking for more information, paraphrasing, maintaining a conversation, interacting as an active listener, expressing opinions on various topics, comparing past and present, describing pictures, taking notes, debating topics, making a presentation, and expressing annoyance.

Grammar

Students learn to use a range of grammar structures, including present perfect simple and continuous, narrative tenses, passives, future perfect and future continuous; they also learn to use sentence patterns, including zero, first, second and third conditionals. Students learn to have grammatical control avoiding mistakes. They learn less frequent and more complex grammatical structures.

Skills

Students learn to talk about events and experiences that are important to them, to share their opinions clearly and to give explanations for their opinions. They learn to speak fairly fluently and confidently. Students learn to listen to the main ideas of complex speech at normal speed on a variety of topics. Students learn to read independently, using different reading strategies for a variety of text types and topics.

Students learn to write clearly, detailed texts on a variety of topics, producing and evaluating information and arguments from a number of sources, and are able to express and support their own opinions.

Advanced

Functions

Students learn to perform a number of communicative functions, including emphasizing something is their own opinion, expressing personal opinions on a range of topics and situations including debates, describing books and films, expressing permission, obligation and necessity, expressing preferences, speculating, showing relationships between ideas, persuading and telling a joke.

Grammar

Students learn to use grammatical control with confidence and minimal errors, and they learn to use complex structures effectively.

Skills

Students learn to confidently express themselves fluently and spontaneously with few errors, without much obvious searching for expressions or too many avoidance strategies. Students learn to listen to extended speech on complex unfamiliar topics spoken in a variety of different accents at normal speed.

Students learn to read a variety of extended texts on a wide range of topics. Students learn to write clear, organized, detailed and long articles, reports and essays on a variety of topics, producing and evaluating information and arguments on a range of topics.

IELTS Programme

In addition to our General English classes, we run afternoon IELTS sessions on two afternoons per week and generally recommend a combination of General English classes (15hrs) and IELTS (6hrs), although the IELTS classes can also run independently if students prefer.

As with the General English classes, teachers follow textbooks part of the time, but also teach lessons for your specific needs. We use a variety of Cambridge texts in our provision, including IELTS Trainer and Complete IELTS.

Your IELTS tutors are Nicola and Paul. Nicola is CELTA qualified and has 5 years of English language and IELTS teaching experience and is currently completing a DELTA. Paul has both TESOL and Cert Ed with ESOL Specialism and has 17 years English language and IELTS teaching experience, and has taught English for Academic Purposes at both Brunel and Loughborough Universities.

Our number of students is small, usually between 4 and 6 students, which means a tailored provision. Student feedback rates us as excellent in our teaching and we have a high success rate for those students who go on to take the IELTS exam.

Other English Programmes

We also offer **CAE**, **FCE** and **ESP** (Academic English, Business English, English for Gastronomy, English for Travel and Tourism) sessions on demand. You can join these courses at any time of the year and start classes any day except for weekends and Bank Holidays when we are closed. Please visit our website for the relevant details about the courses.

Besides English Programmes, we have Higher Education Department as well.

Higher Education Programme

Entry requirements and application

Before you can enrol on a Higher Education Programme, we will interview you and find out what you need and want. You must show that you meet the Entry Requirements for any programme you wish to join. You need to have a **Level 3 qualification or at least two years of relevant work experience.** You also need to pass an English and Maths Test.

- We ask questions to find out what you need and want.
- We test your English grammar, reading, writing, speaking and listening.
- We test your basic level of mathematics.
- We ask you to complete an online application form.
- We ask you to complete a learning agreement.
- We ask you to apply for a student loan or pay any required fees (see our website link: <https://docklandsacademy.co.uk/dal-courses/higher-education/btec-higher-national-diploma-in-hospitality-management/>).
- We place you in the right class.

If you wish to apply for a student loan to cover the fees, you must be a UK resident or EU citizen. Please consider the implications of Brexit in the case that it comes into effect. You may wish to check the webpage <https://www.gov.uk/brexit> and take advice accordingly. If you are eligible for the loan or maintenance grant, you can apply for them online as soon as you have enrolled on your course. In order to receive a loan, you must apply through our partners at USP College.

Attendance

Students should attend classes. Missing your class means wasting your money and missing a great learning opportunity. It is very important that you tell us if you have to miss a class. If you are unable to come to class because you are sick or for any other reason, please let us know. If you are absent because of illness for more than three days, you should provide a doctor's note.

Welfare

Care and support for U18s

We take our responsibility to care for and support under 18 students (U18s) very seriously. You will receive a full induction programme when you arrive. You will get a welcome pack with important information on how to be safe and what to do in an emergency. We also introduce you to key staff members you can approach at any time, including a 24-hour emergency phone numbers **07367687765** and **07936848637**.

All U18s in our Academy are fully supervised by a suitable adult at all times on the premises. We also make sure that U18s have a suitable adult staying with you in your accommodation. We do not provide supervision for students of 16 and 17 years at times outside of lessons or when travelling between accommodation and school. We have a Designated **Lead Safeguarding Officer** (*Bernardo De Vire*), other **Safeguarding Officers** (Canan E. Celik and Birgul Rose Aslan), who are trained in issues of child protection and we make sure that all our staff have suitability checks. We also have a **Welfare Officer** (*Eglina Bubliauskaite*), who welcomes all students when you arrive and is always available for care and support. We have a **Social Programme Coordinator** (*Paul Vincent*), who supervises activities every week after lessons. You may need to pay your own expenses to

join these activities, such as food and travel costs. Members of our team will supervise you on every trip or sports activity that we organize for no extra cost for supervision.

Values and Rules

Following UK Laws

- It is illegal to carry any kind of weapon, including a self-defence spray. You can carry a personal attack alarm with you.
- Theft is taking something that you know does not belong to you. Don't do it!
- Never buy things that you think were possibly stolen.
- It is illegal to buy stolen things and the police can take things from you.
- You must have a valid (correct) ticket to travel if you use public transport. If you cannot show one on request, you may be liable to pay a Penalty Fare and you risk being prosecuted.
- You must not carry or use any illegal drugs, including cannabis, ecstasy, LSD or amphetamines.
- You must be 18 and over to buy alcohol. U18s are not welcomed in most English pubs.
- You must be 18 and over to buy tobacco.
- It is illegal to have sex with someone under the age of 16.
- You do not need to carry any identity documents with you when you are in public, but it is a good idea.

If you need, you may contact the Police by calling **999**. If you are arrested by the Police stay calm, ask for your rights and contact the Academy and/or your group leader as soon as you can.

Registering with the Police

Your entry clearance, or the stamp that the immigration officer gives you when you arrive in the UK, will say if you have to register with the police. If you do, you must register within seven days of your arrival in the UK; and each time you change your address and whenever you extend your permission to be in the UK, you must renew your police registration.

Following Our Values

You must follow four key values when you are in the UK:

- **Democracy** - everyone's opinion is important and counts
- **Individual Liberty** - freedom to be what you want if it is legal
- **Respect and Tolerance** - do not insult others or discriminate
- **Rule of Law** - observe the UK law and treat everyone equally

Academy rules

- Treat others with respect and kindness.
- **Do not use fire doors except in an emergency.**
- When you enter and leave the building you should record your attendance.
- You can have soft drinks in class, but food and hot drinks are not allowed.
- If you are going to be late or absent, you should ring or email to inform us.
- Please do not leave any rubbish behind you. Tidy your classroom before you leave.
- If you are more than 15 minutes late, you may not be allowed in the classroom until the next lesson.

NO abusive behaviour, bullying & harassment

Docklands Academy, London believes that everybody has the right to study in a safe, supportive and friendly environment. We do not tolerate any abusive behaviour. Abuse can be:

- Verbal : calling someone names, saying bad things or using bad language
- Physical : pushing, hitting, kicking people or damaging property
- Emotional: making someone feel disliked, ridiculing or teasing

We respect individuals regardless of their ethnicity, race, gender, nationality, age, religion, disability, sexual orientation, education, experiences, opinions and beliefs. We will take action against discrimination or bullying. In extreme cases, the police may be called.

You must inform the Safeguarding Officer if you think you have seen, heard about or experienced any kind of extremism that could cause violence or discrimination.

Rules for U16s

- Once you have arrived at the Academy, all U16s must stay in the building and cannot leave without having permission and making sure that someone supervises you.
- Please remember that doors can be dangerous. Keep your fingers away from them and do not shut doors quickly. Always look to make sure someone is not near the door when you are closing it. Do not open any of the emergency fire doors unless there is an emergency.
- Try to keep your belongings with you. Do not leave valuable things anywhere in the building.
- Do not run in the building.
- Be kind to each other.

Rules for safeguarding children

You must inform a safeguarding officer if you think you have seen, heard about or experienced any kind of harm to anyone under 18 years old.

Please remember that all U18s must return to their accommodation by 10 PM every evening unless otherwise permitted to stay out later.

How to complain

If you are a student, parent, legal guardian or group leader, we welcome your comments and suggestions about the Academy. You can make comments by

- contacting the person in charge such as your Teacher, Academic Head or Principal
- telling your student representative
- telling any other member of staff such as the Welfare Officer

If you want to complain about another student, teacher or member of staff at the Academy, follow the stages below:

Informal Stage

Try to talk about it with the person you are unhappy with. They may not know they have done something you do not like.

If that does not help and the problem continues, tell a member of staff. This can be your Teacher, the Academic Head, the Principal or Welfare Officer.

Stage One

If the problem continues, a complaint should be made in writing to the Academic Head or the Principal. You will get a reply within seven days and some action taken within three weeks. Everything that happens and is said will be recorded.

Stage Two

If the reason for the complaint continues, the student can write to the Board of Governance about it. A committee (a group of people) will be made specially to manage the complaint and the student invited to attend a meeting about the complaint. This will be organized within 6 weeks. The student can come to the meeting with another person such as a friend, member of staff or student representative.

If the complaint is not dealt with you can ask for an external body to be invited to help deal with the issues you have. Just let us know what you want to do.

Feedback

You may also complain or comment on anything at the Academy by using our online feedback form. Just click on the link below. This form allows you to make any comments anonymously. This means you can say something without anyone knowing. You will have to leave your name if you want us to respond to you directly. Any comments you make will be checked by key staff at the Academy and if you leave your name, we will respond to you within 7 days. **For Feedback go to <https://docklandsacademy.net/forms>**

Things to do in London

Write to the **Academy Social Programme Coordinator** for trips:
Paul Vincent / paul.v@docklandsacademy.co.uk

Museums and galleries

British Museum. FREE entry.
Address: 44 Great Russell St, London WC1B
3DG. Tube: Tottenham Court Rd.
Opening hours: daily 10am-5.30pm

V&A Museum. FREE entry
Address: Cromwell Rd, London SW7 2RL. Tube: South
Kensington. Opening hours Mon-Thu, Sat, Sun 10am-5.30pm,
Fri 10am-10pm.

Natural History Museum. FREE entry
Address: Cromwell Rd, London, SW7 5
Tube: South Kensington.
Opening hours: Mon-Sun 10am-5.50pm

Science Museum FREE entry
Address: Exhibition Rd, London, SW7 2DD.
Tube: South Kensington.
Opening hours: Mon-Sun 10am-6pm

National Gallery FREE entry
Address: Trafalgar Square, London, WC2N 5DN.
Tube: Charing Cross.
Opening hours: Mon-Thu, Sat, Sun 10am-6pm, Fri 10am-9pm

Royal Museums Greenwich. FREE entry
Address: Romney Rd, London, SE10 9NF
Transport: Cutty Sark DLR.
Opening hours: Daily 10am-5pm

Tate Modern. FREE entry
Address: Bankside, London, SE1 9TG; Tube: Southwark/Blackfriars.
Opening hours: Mon-Thu, Sat, Sun 10am-6pm, Fri 10am-10pm

Museum of London. FREE entry
Address: 150 London Wall, London EC2Y 5H Tube: St Paul's.
Opening hours: Mon-Sun 10am-6pm

Madame Tussauds Museum
Address: Marylebone Rd, London, NW1 5LR;
Opening hours: check the website [Link](#) Markets
and bazaars

Covent Garden
Address: The Piazza, London, WC2
Tube: Covent Garden.
Opening hours: daily 9am-5pm

Greenwich Market

Address: College Approach, London SE10
9HZ Transport: Greenwich Railway station.
Opening hours: Tue-Sun 10am-5.30pm

Borough Market/ London South Bank

Address: Borough High Street, London SE1
Tube: London Bridge
Opening hours: Fri noon-4.30pm, Sat 9am-4pm

Sightseeing tours

- London Duck tours Road and River Adventure (*check the website [Link](#)*)
- London City cruises/ Sightseeing tour on the Thames (*check the website [Link](#)*)
- Hop-on Hop-off London tours (*check the website [Link](#)*)

Parks and gardens

- St James's Park (Address: London, SW1A 2BJ; Tube: St James's park)
- Green Park (Address: London, SW1A 2BJ; Tube: Green park)
- Hyde Park (Address: London, W2 2UH; Tube: Hyde park corner/ Marble Arch)
- Kew Gardens (Address: Kew, Richmond, TW9 3AB; Tube: Kew Gardens)
- The Regent's Park (Address: Chester Rd, London NW1 4NR; Tube: Regent's park)
- Greenwich Park (Address: London SE10 8QY; DLR: Greenwich)
- Kensington Gardens (Address: London, W2 2UH; Tube: Queensway/ Lancaster Gate)

Squares and plazas

- Trafalgar Square (Tube: Charing Cross)
- Piccadilly Circus (Tube: Piccadilly Circus)
- Covent Garden Piazza (Tube: Covent Garden)
- Leicester Square (Tube: Leicester Square)

Castles, palaces and places of interest

- Big Ben (Tube: Westminster)
- Buckingham Palace (Tube: Green Park)
- Hampton Court (How to get there: [Link](#))
- House of Parliament (Tube: Westminster)
- Kensington Palace (Tube: High Street Kensington)
- London Eye (Tube: Waterloo/ Embankment/ Westminster)
- London Zoo (How to get there: [Link](#))
- Royal Albert Hall (How to get there: [Link](#))
- Shakespeare's Globe Theatre (Tube: St. Paul's)
- St. James's Palace (Tube: Green park)
- St. Paul's Cathedral (Tube: St. Paul's)
- The Emirates Air Line (Tube: North Greenwich)
- The O2 Arena (Tube: North Greenwich)
- The Shard (Tube: London Bridge)
- Tower Bridge (Tube: Tower Hill)
- Tower of London (Tube: Tower Hill)
- Wembley Stadium (Tube: Wembley)
- Westminster Abbey (Tube: Westminster)

**In case of
fire**



1. RAISE THE NEAREST FIRE ALARM
2. DO NOT USE THE LIFT
3. LEAVE THE BUILDING BY THE NEAREST FIRE EXIT
4. YOUR ASSEMBLY POINT IS
TURNING AREA ADJACENT TO THE BUILDING



5. DO NOT RE-ENTER THE BUILDING UNLESS THE FIRE MARSHAL OR THE NOMINATED OFFICER ANNOUNCES

Induction Checklist

(PLEASE DO THE INDUCTION ONLINE QUIZ ON <https://docklandsacademy.net/forms> BEFORE YOU FILL IN THIS FORM)

	The student has read the student handbook and knows the Academy rules.
	The student has completed the Academy quiz and knows the correct answers.
	The student has read the refund procedure and terms & conditions on the Academy website.
	The student knows the fire safety rules and evacuation procedures.
	The student has recorded the emergency telephone numbers.
	If the student is U16, he/she has a letter of consent from a parent/guardian.
	If the student is U18, he/she is aware that they must be home by 10pm if unsupervised.
	The student or parent/guardian has signed the contract.
	The student or parent /guardian has signed the video/photograph release form.
	The student knows he/she has a 14 day right to cancel.
	The student knows that abusive behaviour and discrimination will not be tolerated.
	The student knows the complaints procedure.



Class details

Student Name		Date	
AM Class			
Room			
Teacher			
Hours	9:00 –10:30	Tea Break	10:45 - 12:15

PM Class			
Room			
Teacher			
Hours	13:00 –14:30	Tea Break	14:45 –16:15

You may only bring water into the lesson, but no other food or drink is allowed. Please try to arrive on time for your lesson. You will not be able to enter the classroom if you are late more than 15 minutes. If you have any questions or are unhappy about anything, please tell your teacher or you can speak to any other member of staff you like and they will do their best to help you. You may also use our online feedback form if you prefer. **For Feedback go to <https://docklandsacademy.net/forms>**



Video/Photograph Release Form

I permit **Simply Alliance LTD T/A Docklands Academy, London** its employees, agents and partners to use photographs and/or video recordings of me on websites, social media channels, publications, promotional flyers, educational materials, or for any other similar purpose.

I understand and agree that these photographs and/or video recordings of me may be put on the Internet. I also understand and agree that I may be identified by name and/or title in printed, Internet or other ways of giving public information that might accompany the photographs and/or video recordings of me. I agree that all these portraits, pictures, photographs, video and audio recordings, and any copies of them are the property of **Simply Alliance LTD T/A Docklands Academy London** and will continue to be the company's property.

I confirm that I am eighteen (18) years old or more and can sign in my own name or, if I am less than eighteen years old, that my parent or guardian has signed this release form below.

Signature of Individual Photographed/Recorded

Date

Printed Name of Individual Photographed/Recorded

Date

If individual photographed/recorded is under eighteen (18) years old, the following section must be completed: I have read and I understand this document. I am eighteen (18) years old or more and that I am the parent or guardian of the child named above.

Signature of Parent/Guardian of Individual Photographed/Recorded

Date

Printed Name of Parent/Guardian

Date

Online Links

For all the online links listed below, please go to <https://docklandsacademy.net/forms>

English Programme Students

- **Induction Quiz** *(How well you've learned the input given in the Induction)*
- **Student Induction Feedback** *(How satisfied you are with the Induction Process)*
- **Student End-of-Course Feedback** *(Your valuable feedback on anything about Docklands Academy at the end of your study)*
- **Needs Analysis** *(Help us find out your real needs in your education path)*
- **Learner Styles** *(Discover your learning style to progress better)*

You can find all our policies and procedures on the desktops of all computers in the library on the top floor.